

The Management of NERI SPA full meets the expectations of those directly or indirectly involved in its business activity cycle (Partner Companies, Customers, Employees, Suppliers, Communities and Control Bodies), the priority goal of its Quality, Safety and Environment policy. The Management of NERI SPA believes that by achieving the Quality of products and services offered, its constant commitment aimed at continuously improving each stage of the business processes, protecting and respecting the Environment, protecting the health and safety of workers and satisfying its customer base, are key to achieving leading market positions. The Management confirms the intention to have Health and Safety in the workplace at the centre of its organisation's strategies, in accordance with the UNI ISO 45001 standard.

It therefore believes that that the systematic application of the management methods and procedures defined for conducting its business processes by the Safety and Environment Quality Management System (SGQSA, for its acronym in Italian), implemented in accordance with standards UNI EN ISO 9001 UNI ISO 45001 and UNI EN ISO 14001, are the most appropriate tool for achieving and maintaining its improvement goals and objectives and for continuously improving its business performance.

Based on the SGQSA, NERI SPA has the following goals and essential requirements:

- *In implementing the SGQSA, all of the company's staff, at all levels, are actively and consciously involved.*
- *Customer relations are characterised by utmost collaboration and transparency, in order to be able to assess and meet - in a timely and efficient manner - the needs and expectations of all our customers. Only in this way can we ensure the full satisfaction of our customers and the resulting positive image of NERI SPA. Customer satisfaction is specifically monitored through the verification and updating of the quality of services and products offered.*
- *A close partnership is established and maintained with all our suppliers, to improve the Quality and environmental performance of purchased products and outsourced services.*
- *In full awareness of the paramount role of human resources, particular attention is paid to the training and development of all staff, as well as to defining and looking after workplaces.*
- *The needs for market expansion are identified to increase the presence of the NERI brand, by developing new products and searching for new materials and process technologies, with the aim of meeting customer demands and adequately aligning the range of products offered to the evolving target markets.*
- *To improve the environmental efficiency of the business in order to limit/minimise - as far as is economically practicable - the environmental impact partly resulting from involuntary changes (new pollutants, new environmental risks and consequences).*
- *Creating products that meet legislative requirements and that are increasingly compatible with the environmental context, based on the risks preemptively and periodically assessed in the context and stakeholder interest analysis, so that the Environmental Management System can be deemed compliant with standard UNI EN ISO 14001:2015*
- *NERI SPA is also pursuing the research and development of "Environmentally-Sustainable" processes and products, the prevention of pollution, full respect for the environment and full compliance with the environmental legislation in force applicable to its activities.*
- *NERI SPA ensures constant compliance with the current legislation on health and safety in the workplace applicable to its activities.*
- *Promoting a safety culture and improving safety standards to achieve a "zero accidents" result.*
- *Assessing the hazards of each activity and implementing appropriate prevention and protection measures to reduce risks to the safety of workers, suppliers and the population, in order to minimise the risk of accidents and occupational illnesses, whilst maintaining full awareness of the individual, corporate and social cost thereof;*
- *Ensuring compliance with the legal requirements pertaining to safety applicable to our Company.*
- *Raising awareness among the Organisations on which we can exercise our influence on health and safety protection issues.*

The Management of NERI SPA conducts systematic and period checks on the fulfilment of the requirements listed above and promotes actions for continuous improvement.

The Management of NERI SPA finally ensures that this Quality, Safety and Environment Policy is disseminated, communicated and implemented both within and outside of the organisation and periodically reviewed to ascertain its continued suitability.